CLIENT NAME:	MRS. MOYRA
MATTER REFERENCE:	
ADVISOR(S):	The state of the s
•	KATTE FLETCHER

1. When either entering the Co.	POOR	FAIR	GOOD	EVery
1. When either entering the office or telephoning in, how would you rate the service you received at reception?			<u>3000</u>	EXCELLEN
2. How would you rate the personal manner of the advisor(s) that deals with			1	
(e) that dealt with your case?				. /
How would you rate the level of communication you received as a client?				
This can either be by telephone, email, letter or coming into the office for an appointment.				1
4. How would you rate your advisor(s) commitment and level of care to your case and the action that was				
Action:				
5. In general, how would you rate the service you received from us?				
. Do you feel as though you have had good value for				/
noney?				
				V

Do you believe you have been treated fairly?	proof.
Would you recommend this firm to others?	YES / NO (please circle)
Please leave any server	YES / NO (Please Circle)

Please leave any comments in the box below.

(e.g., improvements, aspects you believe could have been handled better, any points from above you wish to elaborate further on, compliments to a member of staff you dealt with, any general comments).

	wish to elaborate
	2 Was in contact month
	who was very pleasant & put me at ease. She is also
	Very Professional. Thankyou.
T SPS	Please note: We are remained. In only you.
a	Please note: We are sometimes required to provide the Law Society with details of all spart of working towards quality company.

Please note: We are sometimes required to provide the Law Society with details of client satisfaction as part of working towards quality standards. We will therefore assume that you are happy for us to use the information you supply on this form for these purposes unless you tick this box [ ].

by ticking this hove I const	to these purposes unless you	tick this box [ ]
promotional material (only first names	to Knaggs and Co Solicitors using my co s will be used)	omments in their

CLIENT NAME: MATTER REFERENCE: ADVISOR(S): **POOR FAIR** GOOD **EXCELLENT** 1. When either entering the office or telephoning in, how would you rate the service you received at reception? 2. How would you rate the personal manner of the advisor(s) that dealt with your case? 3. How would you rate the level of communication you received as a client? This can either be by telephone, email, letter or coming into the office for an appointment. 4. How would you rate your advisor(s) commitment and level of care to your case and the action that was been taken on your behalf? 5. In general, how would you rate the service you received from us? 6. Do you feel as though you have had good value for money? Do you believe you have been treated fairly? YES NO (please circle) Would you recommend this firm to others? (YES) / NO (Please Circle) Please leave any comments in the box below. (e.g., improvements, aspects you believe could have been handled better, any points from above you wish to elaborate further on, compliments to a member of staff you dealt with, any general comments). It was straight to the point at all times everyone was committed and dedicated no wasting time Please note: We are sometimes required to provide the Law Society with details of client satisfaction as part of working towards quality standards. We will therefore assume that you are happy for us to use the information you supply on this form for these purposes unless you tick this box [ ]. by ticking this box, I consent to Knaggs and Co Solicitors using my comments in their promotional material (only first names will be used)

CLIENT NAME: J MATTER REFERENCE: d1041/001

ADVISOR(S): Kieran Sewell

	POOR	FAIR	GOOD	EXCELLEN:
1. When either entering the office or telephoning in, how would you rate the service you received at reception?			3000	ZACELLIN
2. How would you rate the personal manner of the advisor(s) that dealt with your case?				/
3. How would you rate the level of communication you received as a client? This can either be by telephone, email, letter or coming into the office for an appointment.				
4. How would you rate your advisor(s) commitment and level of care to your case and the action that was been taken on your behalf?				<u> </u>
5. In general, how would you rate the service you received from us?				
6. Do you feel as though you have had good value for money?				~

Do you believe you have been treated fairly?	YES/ NO (please	circle)		
Would you recommend this firm to others?	YES)/ NO (Please	e Circle)		
Please leave any comments in the box below.				
(e.g., improvements, aspects you believe could have been handle further on, compliments to a member of staff you dealt with, and	ed better, any points f y general comments).	rom abov	e you wish to	elaborate
Please note: We are sometimes required to provide to	he Law Society wi	th detai	ls of client	satisfaction
as part of working towards quality standards. We will use the information you supply on this form for these	therefore assume	that vo	u ara hann	
by ticking this box, I consent to Knaggs and Co	Solicitors using m	ny comm	nents in the	eir

promotional material (only first names will be used)

CLIENT NAME:	I- The same of the
MATTER REFERENCE:	CHARLES CONTRACTOR CON

ADVISOR(S):

LAUREN

	POOR	<u>FAIR</u>	GOOD	EXCELLENT
1. When either entering the office or telephoning in, how would you rate the service you received at reception?				V
2. How would you rate the personal manner of the advisor(s) that dealt with your case?				V
3. How would you rate the level of communication you received as a client? This can either be by telephone, email, letter or coming into the office for an appointment.				V
4. How would you rate your advisor(s) commitment and level of care to your case and the action that was been taken on your behalf?				
5. In general, how would you rate the service you received from us?				
6. Do you feel as though you have had good value for money?				1

Do	you	believe	you	have	been	treated	fairly?
----	-----	---------	-----	------	------	---------	---------

YES) NO (please circle)

Would you recommend this firm to others?

YES NO (Please Circle)

#### Please leave any comments in the box below.

(e.g., improvements, aspects you believe could have been handled better, any points from above you wish to elaborate further on, compliments to a member of staff you dealt with, any general comments).

THE QUALITY OF SERVICE FROM THE STAFF OF KNOYSS+CO WAS OF A HIGH STONDORD. THEY WERE ALL VERY HELPFUL + POLITE. THONK YOU. HE R-KNOYSS.

Please note: We are sometimes required to provide the Law Society with details of client satisfaction as part of working towards quality standards. We will therefore assume that you are happy for us to use the information you supply on this form for these purposes unless you tick this box [ ].

by ticking this box, I consent to Knaggs and Co Solicitors using my comments in their promotional material (only first names will be used)