CLIENT NAME: Alon

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O	POOR	FAIR	GOOD	EXCELLENT
When either entering the office or telephoning in, how would you rate the service you received at reception?		11111	V	
2 How would you rate the personal manner of the advisor(s) that dealt with your case?			V	
3. How would you rate the level-of-communication you received as a client? This can either be by telephone, email, letter or coming into the office for an appointment.				/
4: How would you rate your advisor(s) commitment and level of care to your case and the action that was been taken on your behalf?				
15. In general, how would you rate the service you received from us?				/
6: Do you feel as though you have had good value for money?				
	ES / NO (ple	•		
Would you recommend this firm to others?	ES/ NO (Pl	ease Circle)		
Please leave any comments in the box below. e.g., improvements, aspects you believe could have been handled bet further on, compliments to a member of staff you dealt with, any gene			ve you wish to	elaborate
VERY FRIENDLY SER	VICE			

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promotional material (only first names will be used)

CLIENT NAME: 'X COCCUMENT		0 8 FEB 2024		
MATTER REFERENCE: W78311				
ADVISOR(S): Strong USGO	OOR	FAIR	GOOD	EXCELLENT
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Please note: We are sometimes required to provide the Law sometimes part of working towards quality standards. We will therefor	•			
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by ticking this box, I consent to Knaggs and Co Solicito promotional material (only first names will be used)		•	_	_

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CLIENT NAME: Pauline Tolline	ar Ch			
MATTER REFERENCE: 752056 12			,	
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CLIENT NAME: Derek 12	0 5 FEB 2024			
ADVISOR(S): SCUOPE USOP				
	POOR	<u>FAIR</u>	GOOD	EXCELLENT
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