CLIENT NAME:  MATTER REFERENCE:	ß.		15 A	UG 2023
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3. How would you rate the level of communication you received as a client? This can either be by telephone, email, letter or coming into the office for an appointment.				/
4. How would you rate your advisor(s) commitment and level of care to your case and the action that was been taken on your behalf?				
5. In general, how would you rate the service you received from us?			/	
6. Do you feel as though you have had good value for money?				/
o you believe you have been treated fairly?	ES) NO (pleas	se circle)		
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CLIENT NAME:

## **CLIENT SURVEY FORM**

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CLIENT NAME:	ent & Brenda Brend
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4. How would you rate your advisor(s) commitment and level of care to your case and the action that was been taken on your behalf?				/
5. In general, how would you rate the service you received from us?			<b>✓</b>	
6. Do you feel as though you have had good value for money?				

Do you believe you have been treated fairly?	YES/ NO (please circle)
Would you recommend this firm to others?	NO (Please Circle)

Please leave any comments in the box below.

(e.g., improvements, aspects you believe could have been handled better, any points from above you wish to elaborate further on, compliments to a member of staff you dealt with, any general comments).

Communications from the wills dept.	
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**Please note:** We are sometimes required to provide the Law Society with details of client satisfaction as part of working towards quality standards. We will therefore assume that you are happy for us to use the information you supply on this form for these purposes unless you tick this box [ ].

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MATTER REFERENCE: STO9 15 ADVISOR(S): SELECTE USED				
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1. When either entering the office or telephoning in,	POOR	FAIR	GOOD	EXCELLENT
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ADVISOR(S): SELEAR LISOO		_		
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6. Do you feel as though you have had good value for money?			/	

Would you recommend this firm to others?

(YES)/ NO (Please Circle)

Please leave any comments in the box below.

(e.g., improvements, aspects you believe could have been handled better, any points from above you wish to elaborate further on, compliments to a member of staff you dealt with, any general comments).

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CLIENT NAME:
MATTER REFERENCE: H107614 - WW
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Do you believe you hav	e been treated fairly?
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YES / NO (please circle)

Would you recommend this firm to others?

YES / NO (Please Circle)

Please leave any comments in the box below.

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